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Respectfully submitted,
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Dated: June 10, 2002


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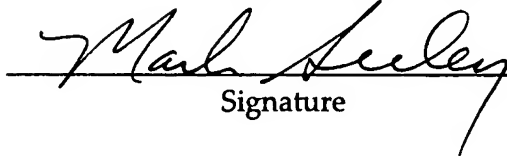
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30. (Amended) The [method] computer readable medium of claim 29, wherein determining the level of importance of the event to the first person comprises comparing the subject of the event to a list of subjects of interest to the first person.

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31. (Amended) The [method] computer readable medium of claim 29, wherein determining the level of importance of the event to the first person comprises referring to information concerning the timing of activities in which at least one person is engaged or will be engaged provided by a calendar.

32. (Amended) The [method] computer readable medium of claim 29, wherein determining the level of importance of the event to the first person comprises referring to information concerning the current location of at least one person.

33. (Amended) The [method] computer readable medium of claim 32, wherein the information concerning the location of at least one person is used to derive the nature of a failure.